

Document type: record

# SUB-PROCESSOR LIST.

Business Area: Finance and corporate services

Sub-function: Governance, risk and compliance



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## Document control

The version of this document cancels and replaces all previous versions, which should be removed from circulation.

### Document information

| Item           | Information                     |
|----------------|---------------------------------|
| Document ID    | Record                          |
| Document owner | Governance, Risk and Compliance |
| Filename       | Sub-Processor List              |

### Document authorisation

| Approval    | Role  |
|-------------|---|
| Approval    | Legal Counsel                               |
| Reviewer(s) | Group Risk & Compliance Integration Manager |
| Author      | Supplier Assurance Manager                  |

### Document history

| Version | Description of approved changes  | Date        |
|---------|--|-------------|
| 1-5     | Document creation and previous versions within a different structure and template. Now removed from circulation.                                 |             |
| 6       | Establish, implement, publish, and communicate the Zellis sub-processor list on the new governance collateral and update the sub-processor list. | 16 May 2023 |
| 7       | Update sub-processor list to include Group Zellis and Moorepay sub-processors.   | 18 Mar 2024 |
| 8       | Quarterly review of sub-processor list to remove those no longer in use, add any new and amend existing details as necessary.                    | 11 Jun 2024 |
| 9       | Quarterly review of sub-processor list to remove those no longer in use, add any new and amend existing details as necessary.                    | 21 Oct 2024 |
| 10      | Review of sub-processor list to remove those no longer in use, add any new and amend existing details as necessary.                              | 14 Feb 2025 |
| 11      | Review of sub-processor list to remove those no longer in use, add any new and amend existing details as necessary.                              | 06 Jun 2025 |
| 12      | Review of sub-processor list following acquisition of elementsuite.  | 17 Jul 2025 |

| Version | Description of approved changes  | Date        |
|---------|--|-------------|
| 13      | Review of sub-processor list following acquisition of Hastee HR Ltd and its subsidiaries. Added Benify sub-processors. | 13 Aug 2025 |
| 14      | Review of sub-processor list to remove those no longer in use, add any new and amend existing details as necessary.    | 19 Nov 2025 |
| 15      | Review of sub-processor list to add/amend/remove as necessary. Also included ZellisONE products/services.              | 20 Jan 2026 |

## Terms and Definitions

Terms and definitions defined by statutory and regulatory requirements or internationally recognised standards. See definitions as outlined in the Zellis Group Terms and Conditions.

## Introduction

The Zellis Group sub-processor list is a controlled document that is reviewed and updated whenever there is a change in our supply chain where the sub-processor is handling customer data.

The internal governing documents for maintaining the sub-processor list are established, implemented, and maintained to achieve the required standards of compliance and ensure customer information flows between the parties effectively, efficiently, and securely. Data management practices within the group are documented, implemented, and maintained and reviewed at least annually. Updates to this document may be communicated via the customer help centre.

This sub-processor list provides the details of our sub-processors utilised for each of our products and services. Customers should search this list by referring to the appropriate brand, then the product and service provision under contract. Please note that this list is not exhaustive and if you are receiving any bespoke services, other sub-processors may be involved in the provision of services. Zellis Group may notify you of this in your underlying contract or otherwise in writing.

Some data processing may be at locations outside the UK and the EEA. Any data transferred outside the UK and the EEA is treated as safely and securely as it would be within the UK and under the GDPR.

## Contact us

Customers should engage with their customer relationship representative or commercial account manager with any queries regarding the Zellis Group sub-processor list.

# Sub-processor list

## Brand: Zellis Group

### Zellis Group of companies

Data may be processed by members of the Zellis Group of companies, including, but not limited to, those set out below and any sub-entities. Valid data transfer agreements are in place for any transfers of data between Zellis Group companies, in line with legislative requirements (available on request). Details of the Zellis Group of companies are available on request.

| Sub-processor               | Address  | Processing locations        | Nature of processing   |
|-----------------------------|--|-----------------------------|--|
| Zellis UK Ltd               | 740 Waterside Drive<br>Aztec West<br>Almondsbury<br>Bristol<br>BS32 4UF<br>United Kingdom  | United Kingdom.             | Provision of the services set out in your contract.  |
| Zellis India HR Private Ltd | 6 <sup>th</sup> Floor, Athulya Building<br>Special Economic Zone (SEZ) Kakkanad<br>Athulya Road, Infopark Campus<br>Kochi, Kerala<br>682042<br>India | India.                      | This sub-processor may be used for support services/processes. As a result, they may process your data or support manual interventions of your data. Data is held in the infrastructure within the United Kingdom and/or European Economic Area. Colleagues in India can access but without extraction rights. |
| Zellis Ireland Ltd          | 26 Pembroke Street Upper<br>Dublin 2<br>D02 X361<br>Ireland  | Ireland.                    | Provision of the services set out in your contract.  |
| Elementsuite Ltd            | 740 Waterside Drive<br>Aztec West<br>Almondsbury<br>Bristol<br>BS32 4UF<br>United Kingdom  | United Kingdom.             | Provision of the services set out in your contract.  |
| Moorepay Ireland Ltd        | 26 Pembroke Street Upper<br>Dublin 2<br>D02 X361<br>Ireland  | United Kingdom,<br>Ireland. | Provision of the services set out in your contract.  |

| Sub-processor              | Address   | Processing locations                        | Nature of processing   |
|----------------------------|---|---|--|
| Moorepay Ltd               | 740 Waterside Drive<br>Aztec West<br>Almondsbury<br>Bristol<br>BS32 4UF<br>United Kingdom       | United Kingdom.                             | Provision of the services set out in your contract.  |
| Benifex Ltd                | Mountbatten House<br>Grosvenor Square<br>Southampton<br>Hampshire<br>SO15 2JU<br>United Kingdom | United Kingdom,<br>Ireland,<br>Philippines. | Applicable to employee rewards and benefits schemes. Support services/processes only from Philippines. |
| Hastee Benefits Ltd        | 740 Waterside Drive<br>Aztec West<br>Almondsbury<br>Bristol<br>BS32 4UF<br>United Kingdom       | United Kingdom,<br>EEA.                     | Provision of the services set out in your contract.  |
| Hastee Technologies HR Ltd | 740 Waterside Drive<br>Aztec West<br>Almondsbury<br>Bristol<br>BS32 4UF<br>United Kingdom       | United Kingdom,<br>EEA.                     | Provision of the services set out in your contract.  |
| Hastee Europe SL (Spain)   | Plaza Pau Vila 1<br>Esc. A 2<br>08039<br>Barcelona<br>Spain                                     | EEA.  | Provision of the services set out in your contract.  |

## Product / service provision: Data Centres

For the avoidance of doubt, the below are sub-contractors and not sub-processors as they do not have access to customer data.

| Company name  | Physical location | Nature of service   |
|---|-------------------|---|
| <b>Company name</b><br>Colt Data Centre Services UK Limited<br><b>Tradename</b><br>Colt | United Kingdom.   | <p>This data centre is located in the United Kingdom at a different national grid region to our backup data centre, and there is sufficient physical distance between the two to satisfy disaster recovery plans.</p> <p>Customer data is stored on servers that are owned and managed in their entirety by Zellis Group. Colt has no direct authorisation or access to the servers of Zellis Group. Colt provides the physical environment only and, as such, is subject to physical security assessments and controls in line with ISO27001.</p>                          |
| <b>Company name</b><br>Wavenet Limited<br><b>Tradename</b><br>Wavenet                   | United Kingdom.   | <p>Wavenet provides our backup data centre, located in the United Kingdom at a different national grid region to our main data centre, and there is sufficient physical distance between the two to satisfy disaster recovery plans.</p> <p>Customer data is stored on servers that are owned and managed in their entirety by Zellis Group. Wavenet has no direct authorisation or access to the servers of Zellis Group. Wavenet provides the physical environment only and, as such, is subject to physical security assessments and controls in line with ISO27001.</p> |

## Product / service provision: Ireland Specific Services

| Sub-processor name   | Address   | Processing location           | Nature of processing   |
|--|---|-------------------------------|--|
| <b>Company name</b><br>Microsoft Ireland<br>Operations Limited and its<br>Affiliates and Partners<br><b>Tradename</b><br>Microsoft | One Microsoft Place<br>South County<br>Business Park<br>Carmanhall and<br>Leopardstown<br>Dublin<br>D18 P521  | European Economic Area (EEA). | Provide Microsoft Azure public cloud services and infrastructure.  |
| <b>Company name</b><br>Relate Software<br>Development Limited<br><b>Tradename</b><br>EuroPay                                       | Unit 35, Duleek<br>Business Park<br>Duleek<br>Co Meath<br>A92 N15E  | EEA.                          | Payroll software for some of our customers in Ireland.   |
| <b>Company name</b><br>CyberFortress<br><b>Tradename</b><br>CyberFortress  | Regus Block 1<br>Blanchardstown<br>Corporate Park<br>Ballycoolen Road<br>Blanchardstown<br>Dublin<br>D15 AKK1 | United Kingdom, EEA.          | Only applicable to your service if you are purchasing Optimum within Ireland.<br>Sub-processor provides a backup service which stores copies of your employee's identification badges and includes data such as name, photos and job titles. |
| <b>Company name</b><br>INDN City Express<br><b>Tradename</b><br>INDN   | Classic House<br>Green Street<br>Rotunda<br>Dublin<br>D07 K76P  | EEA.                          | Courier services.<br>The courier will have access to sealed packages that may contain your personal data (e.g., payslips)  |
| <b>Company name</b><br>An Post<br><b>Tradename</b><br>An Post  | General Post Office<br>O'Connell Street<br>Lower<br>Dublin 1<br>D01 F5P2                                      | EEA.                          | Franking and postage services.<br>They will have access to sealed packages that may contain your personal data (e.g., payslips)  |



## Product / service provision: Background Checking Services

| Sub-processor name   | Address   | Processing location                                 | Nature of processing  |
|--|---|---|---|
| <b>Company name</b><br>Microsoft Ltd<br><b>Tradenname</b><br>Microsoft                           | Microsoft Campus<br>Thames Valley Park<br>RG6 1WG<br>United Kingdom                                       | United Kingdom,<br>European Economic<br>Area (EEA). | Provide Microsoft Azure public cloud services and infrastructure.   |
| <b>Company name</b><br>CIFAS<br><b>Tradenname</b><br>CIFAS                                       | 6 <sup>th</sup> Floor Lynton<br>House<br>7-12 Tavistock<br>Square<br>London<br>WC1H 9LT<br>United Kingdom | United Kingdom.                                     | Applicable to your service if you have requested a UK fraud checking service.   |
| <b>Company name</b><br>TransUnion International UK<br>Limited<br><b>Tradenname</b><br>TransUnion | One Park Lane<br>Leeds<br>West Yorkshire<br>LS3 1EP<br>United Kingdom                                     | United Kingdom.                                     | Applicable to your service if you have requested a financial / ID information checking service.   |
| <b>Company name</b><br>Disclosure and Barring<br>Service (DBS)<br><b>Tradenname</b><br>DBS       | PO Box 3961<br>Royal Wootton<br>Bassett<br>SN4 4HF<br>United Kingdom                                      | United Kingdom.                                     | Applicable to your service if you have requested a UK criminal record checking service.   |
| <b>Company name</b><br>Disclosure Scotland<br><b>Tradenname</b><br>Disclosure Scotland           | PO Box 250<br>Glasgow<br>G51 1YU<br>United Kingdom  | United Kingdom.                                     | Applicable to your service if you have requested a Scotland criminal record checking service.   |
| <b>Company name</b><br>Keesing Reference Systems<br>B.V.<br><b>Tradenname</b><br>Keesing         | Hogehilweg 17<br>1101 CB<br>Amsterdam<br>The Netherlands  | EEA.  | Applicable to your service if you have requested a passport verification checking service.  |
| <b>Company name</b><br>Neotas Limited<br><b>Tradenname</b><br>Neotas                             | 3 <sup>rd</sup> Floor, 86-90 Paul<br>Street<br>London<br>EC2A 4NE<br>United Kingdom                       | United Kingdom.                                     | Applicable to your service if you have requested a social media check on your employees.  |
| <b>Company name</b><br>Trust Payments Limited<br><b>Tradenname</b><br>Trust Payments             | No.1 Royal Exchange<br>London<br>EC3V 3DG<br>United Kingdom   | United Kingdom.                                     | Card payment processing.  |
| <b>Company name</b><br>TrustID Limited<br><b>Tradenname</b><br>TrustID                           | The Blade, Abbey St<br>Reading<br>RG1 3BA<br>United Kingdom   | United Kingdom,<br>EEA.                             | Applicable to your service if you have requested a right to work or DBS check on your employees. TrustID complete the digital identity document verification. |

| Sub-processor name   | Address  | Processing location                                  | Nature of processing  |
|--|--|--|---|
| <b>Company name</b><br>Sterling (EMEA) Limited<br><b>Tradename</b><br>Sterling             | Suite 6<br>First Floor Axis 2<br>Axis Court<br>Swansea Vale<br>SA7 0AJ<br>United Kingdom | United Kingdom.                                      | Applicable to your service if you have requested a background checking service on your international employees. |
| <b>Company name</b><br>Driver and Vehicle Licensing Agency<br><b>Tradename</b><br>DVLA     | Long View Rd<br>Morrison<br>Swansea<br>SA6 7JL<br>United Kingdom                         | United Kingdom.                                      | Applicable to your service if you have requested a driving record check on your employees.                      |
| <b>Company name</b><br>London Stock Exchange Group (LSEG)<br><b>Tradename</b><br>Refinitiv | Five Canada Square<br>Canary Wharf<br>London<br>E14 5AQ<br>United Kingdom                | United Kingdom.                                      | Applicable to your service if you have requested media and sanctions checks on your employees.                  |
| <b>Company name</b><br>Workpass Limited<br><b>Tradename</b><br>Workpass                    | 5 Franklin Court<br>Stannard Way<br>Priory Business Park<br>Bedford<br>MK44 3JZ          | United Kingdom.                                      | Employment and income verification.   |
| <b>Company name</b><br>Konfir (UK) Ltd<br><b>Tradename</b><br>Konfir                       | Fieldfischer<br>Riverbank House<br>2 Swan Lane<br>London<br>EC4R 3TT<br>United Kingdom   | United Kingdom,<br>EEA,<br>United States of America. | Employment and income verification.   |
| <b>Company name</b><br>Jisc Services Limited<br><b>Tradename</b><br>Prospects HEDD         | 4 Portwall Lane<br>Bristol<br>BS1 6NB<br>United Kingdom                                  | United Kingdom.                                      | Verification of higher education degrees and other qualifications.  |
| <b>Company name</b><br>Twilio Inc<br><b>Tradename</b><br>SendGrid                          | 1801 California<br>Street Suite 500<br>Denver CO 80202                                   | United States of America.                            | Operational SMS messages to applicants in connection with their background check.                               |

## Brand: Zellis

### Product / service provision: Payroll / HR Services (including ResourceLink, HCM Cloud, HCM Air, and ZellisONE)

| Sub-processor   | Address   | Processing locations                    | Nature of processing  | Payroll | HR |
|---|---|---|---|---------|----|
| <b>Company name</b><br>Bottomline Technologies Ltd<br><b>Tradename</b><br>Bottomline        | 1600 Arlington<br>Business Park<br>Theale<br>Reading<br>RG7 4SA<br>United Kingdom         | United Kingdom.                         | Payment service software for the Bacs bureau payment processing.  | ✓       |    |
| <b>Company name</b><br>MBA Group Limited<br><b>Tradename</b><br>MBA                         | MBA House<br>Garman Road<br>London<br>N17 0HW<br>United Kingdom                           | United Kingdom.                         | Applicable if your employee payslips, P60s and P11Ds are printed, or printed and posted.  | ✓       |    |
| <b>Company name</b><br>Modulr Finance Limited<br><b>Tradename</b><br>Modulr Faster Payments | Scale Space<br>White City<br>58 Wood Lane<br>London<br>W12 7RZ<br>United Kingdom          | United Kingdom.                         | Applicable if you purchase the Faster Payments service.<br>This sub-processor will receive payment information on your customer account (source of funds) and will process payments to your employees.      | ✓       |    |
| <b>Company name</b><br>Bacs Payment Schemes Ltd<br><b>Tradename</b><br>Bacs                 | 2 Thomas More<br>Square<br>London<br>E1W 1YN<br>United Kingdom                            | United Kingdom.                         | Applicable if you purchase the Bacs bureau payments service.<br>This sub-processor will receive payment information on your customer account (source of funds) and will process payments to your employees. | ✓       |    |
| <b>Company name</b><br>Workato, Inc.<br><b>Tradename</b><br>Workato                         | WeWork<br>1 Poultry<br>London<br>EC2R 8EJ<br>United Kingdom                               | United Kingdom,<br>EEA.                 | Applicable to your service if you utilise certain HCM connectors and applicable to support marketing and billing activity.  | ✓       | ✓  |
| <b>Company name</b><br>Microsoft Ltd<br><b>Tradename</b><br>Microsoft                       | Microsoft Campus<br>Thames Valley Park<br>Reading<br>RG6 1WG<br>United Kingdom            | United Kingdom,<br>EEA.                 | Provide Microsoft Azure public cloud services and infrastructure.   | ✓       | ✓  |
| <b>Company name</b><br>RingCentral UK Ltd<br><b>Tradename</b><br>Ring Central               | 85 Uxbridge Road<br>4 <sup>th</sup> Floor<br>Ealing<br>London<br>W5 5TH<br>United Kingdom | United Kingdom,<br>EEA,<br>Switzerland. | Telecoms. Used to support contact centre services.  | ✓       | ✓  |

| Sub-processor  | Address  | Processing locations      | Nature of processing  | Payroll | HR |
|--|--|---------------------------|---|---------|----|
| <b>Company name</b><br>Restore PLC<br><b>Tradename</b><br>Restore                    | The Databank<br>Unit 5 Redhill<br>Distribution Centre<br>Salbrook Road<br>Redhill<br>Surrey<br>RH1 5DY<br>United Kingdom | EEA.                      | Secure storage solution for archived files.   | ✓       | ✓  |
| <b>Company name</b><br>DX Network Services Limited<br><b>Tradename</b><br>DX Network | Ditton Park<br>Roding Court Road<br>Datchet<br>Slough<br>SL3 9GL<br>United Kingdom                                       | United Kingdom.           | Courier will have access to sealed packages that may contain your personal data (e.g. a payslip).   | ✓       | ✓  |
| <b>Company name</b><br>Royal Mail Group<br><b>Tradename</b><br>Royal Mail            | 100 Victoria<br>Embankment<br>London<br>EC4Y 0HQ<br>United Kingdom   | United Kingdom.           | Courier will have access to sealed packages that may contain your personal data (e.g. a payslip).   | ✓       | ✓  |
| <b>Company name</b><br>Arrival Couriers<br><b>Tradename</b><br>Arrival               | 114 Coniston Road<br>Peterborough<br>PE4 7GU<br>United Kingdom   | United Kingdom.           | Courier will have access to sealed packages that may contain your personal data (e.g. a payslip).   | ✓       | ✓  |
| <b>Company name</b><br>Twilio Inc<br><b>Tradename</b><br>SendGrid                    | 1801 California Street<br>Suite 500<br>Denver<br>CO 80202<br>United States of America                                    | United States of America. | Email services out of Zellis HCM AIR/Cloud in Microsoft Azure.  | ✓       | ✓  |
| <b>Company name</b><br>ServiceNow UK Ltd<br><b>Tradename</b><br>ServiceNow           | Strata Building<br>1 Bridge Street<br>Staines-upon-Thames<br>TW18 4TW<br>United Kingdom                                  | United Kingdom, EEA.      | Manage and process ServiceNow case records that<br>1) you use for reporting service issues to Zellis and/or<br>2) as the Managed Service employee case records system<br>We use it to process any data inputted by you or your employees (in case 2 above) in relation to the ServiceNow case record. (We assume this could include personal data such as job title, location, contact details, names, and so on).<br>Zellis do not directly share any of your personal data with ServiceNow. | ✓       | ✓  |
| <b>Company name</b><br>Commissum Associates Ltd<br><b>Tradename</b><br>Resillion     | 22 Gas Street<br>Birmingham<br>B1 2JT<br>United Kingdom  | United Kingdom, EEA.      | Managed services security provider for the detection and response of security incidents and vulnerabilities.  | ✓       | ✓  |

| Sub-processor  | Address  | Processing locations | Nature of processing   | Payroll | HR |
|--|--|----------------------|--|---------|----|
| <b>Company name</b><br>Datascaler Inc<br><b>Tradenname</b><br>datascaler                       | 24 Madison Avenue<br>Maplewood<br>NJ 07040<br>United States of America   | EEA.                 | Data migration services from your systems to Zellis systems, to support your onboarding journey.   | ✓       | ✓  |
| <b>Company name</b><br>Churnzero Inc<br><b>Tradenname</b><br>Churnzero                         | 717 D Street<br>Washington DC<br>20004<br>United States of America   | United States.       | Manage communications and customer success.<br>We use it to process data inputted by you in relation to email communications. (We assume this could include personal data such as job title, location, contact details, names, and so on).<br>Zellis do not directly share any of your personal data with Churnzero. | ✓       | ✓  |
| <b>Company name</b><br>Cornerstone OnDemand Limited<br><b>Tradenname</b><br>Cornerstone        | 4 Coleman Street<br>London<br>EC2R 5AR<br>United Kingdom   | United Kingdom, EEA. | Applicable if you purchase an additional recruitment, performance, learning management or additional talent module within your service provision.  |         | ✓  |
| <b>Company name</b><br>ITS Software Systems Limited<br><b>Tradenname</b><br>Eploy              | Eploy Edwin Avenue<br>Hoo Farm Ind Estate<br>Worcester Road<br>Kidderminster<br>Worcestershire<br>DY11 7RA<br>United Kingdom | United Kingdom.      | Applicable if you purchase the talent acquisition software through Eploy within your service provision.  |         | ✓  |
| <b>Company name</b><br>Cegid Limited<br><b>Tradenname</b><br>Talentsoft                        | 8 Rue Heyrault<br>92100 Boulogne<br>Billancourt<br>France  | EEA.                 | Applicable if you purchase an additional recruitment module within your service provision.   |         | ✓  |
| <b>Company name</b><br>RotaGeek Limited<br><b>Tradenname</b><br>RotaGeek                       | 71 – 75 Shelton Street<br>London<br>WC2H 9JQ<br>United Kingdom   | United Kingdom, EEA. | Applicable if you purchase the workforce management software within your service provision for time and attendance monitoring.   |         | ✓  |
| <b>Company name</b><br>Grosvenor Technology Ltd<br><b>Tradenname</b><br>GT Protect, GT Connect | Unit S, The Fulcrum<br>Centre<br>Mannings Heath<br>Poole<br>BH12 4NU<br>United Kingdom                                       | United Kingdom.      | Applicable if you purchase clocking devices as part of the Time and Attendance module.   |         | ✓  |

## Product / service provision: Elementsuite Products / Services and ZellisONE

| Sub-processor  | Address  | Processing locations          | Nature of processing  |
|--|--|-------------------------------|---|
| <b>Company name</b><br>Allies Computing Ltd<br><b>Tradename</b><br>Postcoder     | 92 St. Faiths Lane<br>Norwich<br>NR1 1NE<br>United Kingdom   | United Kingdom.               | Postcoder is a bank sort code look-up API that it utilised for maintenance and validation of the employee address details.  |
| <b>Company name</b><br>Theano GmbH<br><b>Tradename</b><br>IBAN-rechner           | Kiefernweg 8<br>49205 Hasbergen<br>Germany   | European Economic Area (EEA). | Bank account validation for IBANs, bank account numbers and sort codes.   |
| <b>Company name</b><br>Amazon Web Services EMEA Sarl<br><b>Tradename</b><br>AWS  | 1 Principal Place<br>Worship Street<br>London<br>EC2A 2FA<br>United Kingdom                          | EEA.                          | Hosting and related services. All data is held within AWS infrastructure.   |
| <b>Company name</b><br>Microsoft Ltd<br><b>Tradename</b><br>Microsoft            | Microsoft Campus<br>Thames Valley Park<br>Reading<br>RG6 1WG<br>United Kingdom                       | United Kingdom, EEA.          | Provide Microsoft Azure public cloud services and infrastructure.   |
| <b>Company name</b><br>Phase 3 Consulting Limited<br><b>Tradename</b><br>Phase 3 | Swan Square<br>56 Oak Street<br>Manchester<br>M4 5JA<br>United Kingdom                               | United Kingdom.               | Digital transformation consultants.   |
| <b>Company name</b><br>LRQA Group Limited<br><b>Tradename</b><br>Nettitude       | 1 Trinity Park<br>Bickenhill Lane<br>Birmingham<br>B37 7ES<br>United Kingdom                         | United Kingdom.               | Penetration testing. Typically, testing would be against an environment that does not contain personal data, however we may on occasion test against environments containing live data. |
| <b>Company name</b><br>OpenAI LLC<br><b>Tradename</b><br>OpenAI                  | 548 Market Street<br>PMB 97273<br>San Francisco<br>California 94104-5401<br>United States of America | United States of America.     | ChatGPT services for management of tier 1 customer queries. 548 Market Street<br>PMB 97273<br>San Francisco, California 94104-5401<br>United States                                     |

| Sub-processor   | Address  | Processing locations    | Nature of processing   |
|---|--|-------------------------|--|
| <b>Company name</b><br>Synel Industries (UK) Limited<br><b>Tradenname</b><br>Synel    | Transputec House<br>19 Heather Park Drive<br>Wembley<br>Middlesex<br>HA0 1SS<br>United Kingdom | United Kingdom.         | Clocking devices.  |
| <b>Company name</b><br>TrustID Limited<br><b>Tradenname</b><br>TrustID                | The Blade, Abbey St<br>Reading<br>RG1 3BA<br>United Kingdom                                    | United Kingdom,<br>EEA. | Digital identity document verification.  |
| <b>Company name</b><br>Brain Payroll UK Limited<br><b>Tradenname</b><br>Brain Payroll | 128 City Road<br>London<br>EC1V 2NX<br>United Kingdom  | United Kingdom.         | Payroll software used as part of the Gross to Net module for some of our elementsuite customers. |

## Brand: Hastee

### Product / service provision: Financial Wellbeing

| Sub-processor name   | Address  | Processing location            | Nature of processing  |
|--|--|--------------------------------|---|
| <b>Company name</b><br>Checkout SAS<br><b>Tradenname</b><br>Checkout.com     | 20 bis rue<br>La Fayette<br>75009<br>Paris<br>France                             | European Economic Area (EEA).  | Card payment processing.  |
| <b>Company name</b><br>GoCardless Ltd<br><b>Tradenname</b><br>GoCardless     | Sutton Yard<br>65 Goswell Road<br>London<br>EC1V 7EN<br>United Kingdom           | United Kingdom, EEA.           | Direct Debit payment processing.  |
| <b>Company name</b><br>Nudge Global Ltd<br><b>Tradenname</b><br>Nudge        | 10 Orange Street<br>London<br>WC2H 7DQ<br>United Kingdom                         | EEA.                           | Financial education platform.   |
| <b>Company name</b><br>Revolut Bank UAB<br><b>Tradenname</b><br>Revolut      | Konstitucijos ave.<br>21B, Vilnius<br>LT – 08130<br>Republic of Lithuania        | United Kingdom, EEA.           | Payment service for GBP transactions.   |
| <b>Company name</b><br>Modulr Finance Limited<br><b>Tradenname</b><br>Modulr | Scale Space White<br>City<br>58 Wood Lane<br>London<br>W12 7RZ<br>United Kingdom | United Kingdom, EEA.           | Faster Payments service for EUR transactions and payments across the SEPA zone in Europe. |
| <b>Company name</b><br>Sendinblue SAS<br><b>Tradenname</b><br>Brevo          | 106 boulevard<br>Haussmann, 75008<br>Paris<br>France                             | EEA.                           | Marketing email tool.   |
| <b>Company name</b><br>OneSignal, Inc.<br><b>Tradenname</b><br>OneSignal     | 201 S. B Street<br>San Mateo<br>CA 94401<br>United States                        | United Kingdom, United States. | Push notification and in-app notification tool.   |
| <b>Company name</b><br>Typeform S.L.<br><b>Tradenname</b><br>Typeform        | C/ Can Rabia 3-5<br>4th floor<br>08017<br>Spain                                  | EEA.                           | Survey tool.  |
| <b>Company name</b><br>Xero (NZ) Limited<br><b>Tradenname</b><br>Xero        | 19-23 Taranaki<br>Street<br>Te Aro<br>Wellington 6011<br>New Zealand             | EEA,<br>New Zealand.           | Accounting and invoices.  |



| Sub-processor name  | Address  | Processing location | Nature of processing   |
|---|--|---------------------|--|
| <b>Company name</b><br>Churnzero Inc<br><b>Tradename</b><br>Churnzero | 717 D Street<br>Washington DC<br>20004<br>United States of America | United States.      | Manage communications and customer success.<br>We use it to process data inputted by you in relation to email communications. (We assume this could include personal data such as job title, location, contact details, names, and so on).<br>Zellis do not directly share any of your personal data with Churnzero. |

**For further information  
please visit [zellis.com](https://zellis.com)**

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